



**Customer Assistance Tariff**

**Applicable To:**

- Global Water – Palo Verde Utilities Company, Inc. (“GW-Palo Verde”);
- Global Water – Santa Cruz Water Company, Inc. (“GW-Santa Cruz”);
- Global Water – Greater Tonopah Water Company, Inc., formerly Water Utility of Greater Tonopah, LLC (“GW-Greater Tonopah”);
- Global Water – Northern Scottsdale Water Company, Inc., formerly Water Utility of Northern Scottsdale, LLC (“GW-Northern Scottsdale”);
- Global Water – Eagletail Water Company, Inc. formerly Eagletail Water Company, L.C. (“GW-Eagletail”);
- Global Water – Saguaro District Water Company, Inc. (“GW-Saguaro”); and
- Any other GWRI affiliated utility that files a tariff sheet joining in this tariff.
- These utilities will be collectively referred to as the “Company” or the “Global Water Utilities”.

**Purpose:**

This Customer Assistance Tariff contains the following programs: (1) Low-Income Program; (2) Deployed Service Member Program; (3) Disabled Veteran Program; (4) Furloughed Worker Program; and (5) Medical Hardship Program. Collectively, these five programs are referred to as the “Customer Assistance Programs.” The Customer Assistance Programs will be funded as described in this tariff. Funding includes a customer surcharge and a Company Match. The Global Water Utilities are owned by Global Water Resources, Inc. (GWRI).

**Funding:**

Funding for the Customer Assistance Programs is provided by a combination of:

1. Consumer Surcharge:

$$\frac{\$ 50,000 \text{ per year} \div 12 \text{ months per year}}{\text{Active Connections}} = \$ \text{ Surcharge per month, per connection}$$

The Consumer Surcharge will be added to each monthly invoice for all consumers. In the case of GW-Palo Verde and GW-Santa Cruz, a single line item will reflect the combined monthly surcharge on the consolidated invoice. Likewise, GW-Red Rock will have a surcharge for both

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 Decision No: 79383  
 Docket No: W-03945A-23-0130 et al.  
 ACC Approval:

Global Water Resources, Inc.  
 Attn: Regulatory Affairs  
 21410 N. 19<sup>th</sup> Ave., Ste. 220  
 Phoenix, AZ 85027

**APPROVED FOR FILING**  
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**Effective: December 20, 2024**



water and wastewater, and those two surcharges will be combined into a single monthly line item on the consolidated invoice.

2. GWRI: \$ 50,000 per year ÷ 12 months per year

The GWRI Match will be provided to Wildfire, formerly known as the Arizona Community Action Association, on a quarterly basis.

**Administration:**

The program will be administered in accordance with the attached Plan of Administration.

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