



IMPORTANT NOTICE TO CUSTOMERS OF GLOBAL WATER – OCOTILLO WATER COMPANY, INC.

Public Water System Names:

- **Valley View Acres**
- **Diamond Bell Ranch**
- **Silverbell West**
- **Vista Las Catalinas**
- **Rancho Del Sol Lindo**
- **Sierrita Foothills Estates**

Important Notice About Drinking Water Service Lines

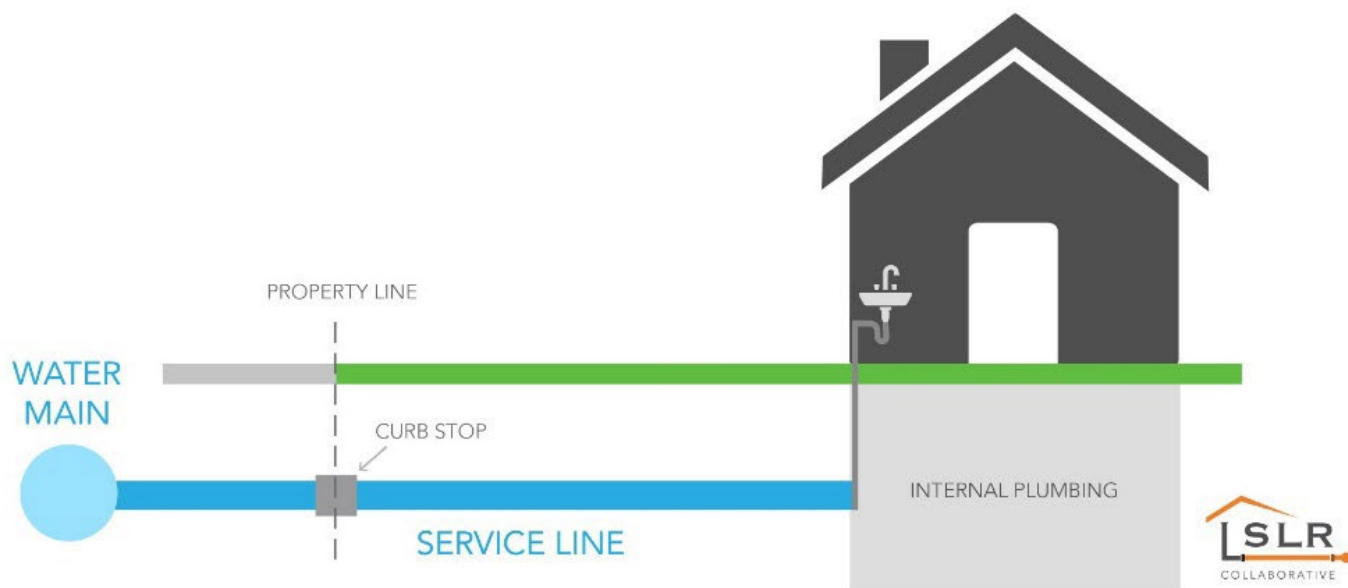
Global Water – Ocotillo Water Company, Inc. is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks including people in apartments, nursing homes, schools, businesses, and childcare providers.

If you have questions concerning any of the information provided in this notice, or if you have information that help us better identify your service line, contact us at **866-940-1102** or customerservice@gwresources.com.

We are working to identify service line materials throughout the water systems listed above. We will begin surveying water connections in 2026 to determine what service line material is present at each specific location by conducting field inspections and reviewing available records.

A service line is the pipe that connects a building to the public water main in the street. Service lines are typically made of materials such as copper, plastic, galvanized steel, or, in older systems, lead.

The EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called “Protect Your Tap: A Quick Check for Lead.” It is available at: <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>.



Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

Steps you can take to reduce lead in drinking water.

Below are actions recommended by the US Environmental Protection Agency that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

- **Use filters properly.** Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's <https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>.
- **Clean your aerator.** Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.
- **Use cold water.** Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.
- **Run your water.** The more time water has been sitting in pipes providing water to your home, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home.
- **Learn about construction in your neighborhood.** Construction may cause more lead to be released from a lead service line or galvanized service line if present. There is currently no ongoing construction by Global Water – Ocotillo Water Company, Inc.

- **Have your water tested.** Contact us to have your water tested and to learn more about the lead levels in your drinking water. Alternatively, you may contact a certified laboratory to have your water tested for lead. A list of certified laboratories is available at <https://www.epa.gov/region8-waterops/certified-drinking-water-laboratories-systems-wyoming-and-tribal-lands-epa-region> Note, a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water> .
- **Get your child tested to determine lead levels in their blood.** A family doctor or pediatrician can perform a blood test for lead and provide information about the health effects of lead. State, city, or county departments of health can also provide information about how you can have your child's blood tested for lead. The Centers for Disease Control and Prevention recommends public health actions when the level of lead in a child's blood is 3.5 micrograms per deciliter (µg/dL) or more. For more information and links to CDC's website, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water> .

For more information on reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact the **Arizona Department of Environmental Quality** at **602-771-2300** or visit <https://azdeq.gov/> .