# CURTAILMENT TARIFF

**APPLICABLE TO:**

- Global Water – Santa Cruz Water Company, Inc. ("GW-Santa Cruz");
- Global Water – Belmont Water Company, Inc. ("GW-Belmont");
- Global Water – Palo Verde Water Company, Inc. ("GW-Palo Verde");
- Global Water – Hassayampa Utilities Company, Inc. ("GW-Hassayampa");
- Global Water – Turner Ranches Irrigation, Inc. ("GW-Turner");
- Global Water – Saguaro District Water Company, Inc. ("GW-Saguaro");
- Global Water – Ocotillo Water Company, Inc. ("GW-Ocotillo");
- Global Water – Farmers Water Company, Inc. ("GW-Farmers'"); and
- Any other GWRI affiliated utility that files a tariff sheet joining in this tariff.

These utilities will individually be referred to as "Company" or "Utility" and collectively referred to as the "Global Water Companies".

Company is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

The purpose of the curtailment tariff is to preserve water for the production of potable water, and reduce, in a graduated fashion, discretionary use of water.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

**Definitions:**

*Potable Water* is water delivered to the potable distribution system from the Company's water treatment facilities.

*Raw Water* is ground water supplied from wells owned by the Company that also supply the potable system. This water has not been passed through the Company's water treatment facilities.

*Recycled Water* is water treated water that has been treated to Class A+ recycled water standards as defined in Arizona Administrative Code (A.A.C.) R18-11-303 and is delivered for non-potable uses.

**Stage 1 Exists When:**

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage systems.

**Global Water Resources, Inc.**
Attn: Regulatory Affairs
21410 N. 19th Ave., Ste 205
Phoenix, AZ 85027

**Effective Date: 08/27/2026**
**Decision No. 82104**
**Docket No.: W-02450A-26-0349**

*Revision Date: 8/5/2026*

**Restrictions:** Under Stage 1, the Utility is deemed to be operating normally and no curtailment is necessary.

**Notice Requirements:** Under Stage 1, no notice is necessary.

**Stage 2 Exists When:**

a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours;

b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis; and

c. Before the Company can return to Stage 1, Stage 1 conditions must be maintained for 72 consecutive hours.

**Restrictions:** Under Stage 2, the Company may request customers to voluntarily employ water conservation measures to reduce water consumption by approximately 25 percent of Stage 1 Consumption. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days), and eliminating outside watering on weekends and holidays.

The Company shall implement restrictions on the discretionary use of water including:

i. Potable, Raw Water or Recycled Water supply to any hydrant meter, recreational impoundment, lake or irrigation impoundment shall be provided at the sole discretion of the Company and may be completely curtailed; and

ii. No new hydrant, HOA or landscape irrigation meters employing potable or raw water will be deployed.

**Notice Requirements:**

1. Company is required to notify customers by delivering written notice to each service address by United States first-class mail to the billing address, by email, by automated phone call (robocall), or by any combination of these methods and by posting information on the Company's website. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

2. The Company shall at the same time it notifies its customers, notify the Consumer Services Section ("Consumer Services") of the Utilities Division of the Arizona Corporation Commission ("Commission") that the Company has entered Curtailment Stage 2, by emailing CURTAIL@azcc.gov. If the Company believes that the condition will persist or if more than 48 consecutive hours in Stage 2 have passed, or if the Company is back in Stage 1, the Company shall again notify Consumer Services to provide an updated on the Curtailment status.

**CURTAILMENT TARIFF**

**Stage 3 Exists When:**

a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours;

b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Utility will be unable to meet anticipated water demand on a sustained basis; and

c. Before the Company can return to Stage 2, Stage 2 conditions must be maintained for 72 consecutive hours.

**Restrictions:**

Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe and bulk water service shall be suspended.

The Company shall implement restrictions on the discretionary use of water including:

i. Construction water using Potable Water or Raw Water will be curtailed by locking of hydrant meters. No new hydrant meters connected to the Potable Water or Raw Water systems shall be deployed;

ii. Potable or Raw Water supply to any recreational impoundment or irrigation impoundment will be curtailed; and

iii. The Utility will isolate and lock all irrigation meters from the Potable Water/Raw Water supply system.

**Notice Requirements:**

1. Company is required to notify customers by delivering written notice to each service address by United States first-class mail to the billing address, by email, by automated phone call (robocall), or by any combination of these methods and by posting information on the Company's website. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

2. Beginning with Stage 3, Company shall post signs showing the curtailment stage at all well sites, tank. sites and other Company-owned facilities. In addition, signs shall be posted at the entrance to major subdivisions served by the Company.

3. The Company shall notify Consumer Services at least 8 hours prior to entering Stage 3, by emailing CURTAIL@azcc.gov. The Company shall also notify Consumer Services when it has

gone back into Stage 2.

Once Stage 3 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

**Stage 4 Exists When:**

a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and

b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Utility will be unable to meet anticipated water demand on a sustained basis.

c. Before the Company can return to Stage 3, Stage 3 conditions must be maintained for 72 consecutive hours.

**Restrictions:**

Under Stage 4, Utility shall inform the customers of a mandatory restriction and of the requirement to employ water conservation measures to reduce daily consumption. Failure to comply will result in. customer disconnection.

The following restrictions shall apply[1]:

i. Irrigation of outdoor lawns, trees, shrubs, or any plant life with potable or raw water is prohibited;

ii. No irrigation water will be provided by the Company (Company staff will isolate and lock all HOA meters from the Potable Water distribution system). No Potable Water or Raw Water will be delivered to any irrigation or recreational impoundment;

iii. Washing of any vehicle with Potable Water or Raw Water is prohibited;

iv. The use of Potable Water or Raw Water for dust control or any outdoor cleaning uses is prohibited;

v. The use of drip or misting systems for outside irrigation or cooling systems employing Potable Water or Raw Water of any kind is prohibited;

vi. The filling of any swimming pool, spas, fountains or ornamental pools is prohibited;

vii. The use of Potable Water or Raw Water for construction water is prohibited. No construction

[1] Fire suppression systems are specifically exempt from any curtailment.

water will be provided by Utility (Utility staff will isolate and lock all hydrant meters);

viii. Restaurant patrons shall be served water only upon request;

ix. Any other Potable Water- or Raw Water-intensive-activity for outside-use is prohibited;

x. Any standpipe and bulk water operations are prohibited; and

xi. The addition of new service lines and meter installations is prohibited.

**Notice Requirements:**

1) Company is required to notify customers by delivering written notice to each service address by United States first-class mail to the billing address, by email, by automated phone call (robocall), or by any combination of these methods and by posting information on the Company's website. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

2) Company shall post signs showing the curtailment stage at all well sites, tank sites and other Company-owned facilities. In addition, signs shall be posted at the entrance to major subdivisions served by the Company.

3) Company shall notify the Consumer Services at least 12 hours prior to entering Stage 4, by emailing CURTAIL@azcc.gov. The Company shall also notify Consumer Services when it has gone back into Stage 3.

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.