

UPDATES ABOUT YOUR WATER SERVICE

RATE CASE UPDATE

On April 22, 2025, the Arizona Corporation Commission approved a rate change for your water service effective May 1, 2025. Global Water will phase-in the new rates in three phases. The rates will include a basic service charge and a modification to commodity rates from the current three-tier rate structure to a six-tier rate structure. Customers will now be eligible for the Conservation Rebate Threshold (CRT) program.

The following pages provide detailed information on the new rates, the rate case expense surcharge, the effective dates, and the CRT program.

The approved rates are based on the cost of providing service and the need to continue to invest in improving your utility and our community. We will continue to work hard to provide you with safe, reliable, high-quality services.

Questions? Please contact us at 866-940-1102 or emailing a customer service agent at customerservice@gwresources.com.



WE ARE HERE TO HELP!

Global Water has a Customer Assistance Program to help those in need. Customers who qualify as low income, a deployed service member, a disabled veteran, a furloughed worker or who are dealing with a medical hardship can receive a credit on their utility bill. For more information go to gwresources.com/customer-assistance.

WANT TO SAVE TIME?

Global Water Resources offers a variety of self-service forms that cover the most frequent customer requests. Submit the appropriate form and one of our customer service representatives will review and process your request, usually within 1 to 2 business hours.

You will get an email confirming completion of your request. To access self-service options, visit our website at gwresources.watersmart.com.



RATE DESIGN

At Global Water, we use a rate design structure of six-tiers focusing solely on achieving lower water usage. Our approach to incentivize less consumption and disincentivize higher usage is by higher rates for higher consumption. It essentially means, the more water you use, the more you will pay. Our six-tier rate design includes preestablished thresholds based upon thousands of gallons used. We believe this provides a better incentive to consume less water. An additional benefit of using less water is through our Conservation Rebate Threshold program which includes direct savings described below.



CONSERVE WATER AND RECEIVE A REBATE

You are now eligible for a conservation rebate. For each month you use less than 4,000 gallons, you will receive a credit on your bill equal to 50% of your monthly consumption charge.

All customers are automatically a part of this program, so you do not need to sign up. An example of how the rebate works is shown below.

REBATE EXAMPLE

Monthly Consumption = 3,500 gallons

Meter Size = 5/8-Inch X 3/4-Inch

	Cost per 1,000 Gallons	Gallons per Tier	Current Charges
Tier 1	\$ 1.28	1,000	\$ 1.28
Tier 2	\$ 2.43	5,000	\$ 6.08
Tier 3	\$ 4.80	10,000	\$ -
Tier 4	\$ 6.08	18,000	\$ -
Tier 5	\$ 7.04	25,000	\$ -
Tier 6	\$ 7.68	25,000+	\$ -
Total Water Consumption Charges			\$ 7.36
Conservation Rebate Savings			\$ 3.68
Water Basic Charge			\$ 18.68
Total Water Charges			\$ 22.36

* Rates used reflect the final rate phase-in effective May 1, 2026.

CUSTOMER NOTICE

CHANGE IN RATES GLOBAL WATER – FARMERS WATER COMPANY, INC. DOCKET NO. W-01654A-24-0108

At its Open Meeting on April 22, 2025, the Arizona Corporation Commission (“Commission”) approved a rate increase for Global Water – Farmers Water Company, Inc. (“Company”).

The recent approval will increase the typical monthly bill for a customer with a 5/8-Inch X 3/4-Inch meter using approximately 3,500 gallons as follows:

	Phase 1 Effective 05/01/2025	Phase 2 Effective 11/01/2025	Phase 3 Effective 05/01/2026
Current Bill	\$15.48		
Revised Bill ¹	\$16.80	\$19.70	\$22.36
Increase*	\$1.32	\$2.90	\$2.66

*Increase relative to current bill.

The Final Decision also approved recovery of rate case expense, not to exceed \$100,000, recoverable through a monthly surcharge of \$0.80 per customer assessed over three years commencing May 2025. The surcharge will terminate if the expenses are recovered in full before the three-year period expires.

If you have any questions regarding this notice, please contact our office at 866-940-1102 or customerservice@gwresources.com.

¹ Phase 1 to include 50% of the approved rate increase, Phase 2 to include an additional 25% of the approved rate increase, and Phase 3 to include the final 25% of the approved rate increase.

TARIFF RATE SCHEDULE

MONTHLY SERVICE CHARGE

Meter Size*	Phase 1 Effective 05/01/2025	Phase 2 Effective 11/01/2025	Phase 3 Effective 05/01/2026
5/8 x 3/4 Inch Meter	13.92	16.45	18.68
3/4 Inch Meter	13.92	16.45	18.68
1 Inch Meter	34.80	41.13	46.70
1-1/2 Inch Meter	69.90	82.25	93.40
2 Inch Meter	111.36	131.60	149.44
3 Inch Meter	208.80	246.75	280.20
4 Inch Meter	348.00	411.25	467.00
6 Inch Meter	696.00	822.50	934.00
8 Inch Meter	1,113.60	1,316.00	1,494.00

* The rates above also apply to Standpipe Services and Construction Hydrant services by meter size.

COMMODITY CHARGE (PER 1,000 GALLONS)

ALL METER SIZES AND CLASSES

0 to 1,000 Gallons	1.00	1.13	1.28
1,001 to 5,000 Gallons	1.90	2.15	2.43
5,001 to 10,000 Gallons	3.75	4.24	4.80
10,001 to 18,000 Gallons	4.75	5.37	6.08
18,001 to 25,000 Gallons	5.50	6.22	7.04
Over 25,000 Gallons	6.00	6.78	7.68

CONSERVATION REBATE

Threshold ("CRT") in Gallons	4,000
CRT (Discount %)	50%
(applied if consumption is below the CRT)	

Global Water – Farmers Water Company, Inc.

Effective Date: May 1, 2025

Decision No: 80695

Docket No: W-01654A-24-0108

SERVICE CHARGES

Establishment of Service	35.00
Re-establishment of Service (Within 12 Months)	(a)
Reconnection of Service (Delinquent)	35.00
Meter Move at Customer Request	(b)
After Hours Service Charge (at Customer's Request)	50.00
Deposit	(c)
Deposit Interest	(c)
Meter Re-Read (If Correct)	30.00
Meter Test Fee (If Correct)	30.00
NSF Check	20.00
Late Payment Charge (Per Month)	1.5% & (d)
Deferred Payment (Per Month)	(e)

- (a) Number of months off system times the monthly minimum per A.A.C. R14-2-403(D).
- (b) Cost to include parts, labor, overhead and all applicable taxes per A.A.C. R14-2-405(B)(5).
- (c) Per A.A.C. R14-2-403(B).
- (d) 1.50% per month of unpaid balance.
- (e) 1.50% per Commission Rule A.A.C. R14-2-409(G)(6)

In addition to the collection of its regular rates and charges, the Company shall collect from customers their proportionate share of any privilege, sales or use tax in accordance with A.A.C. R14-2-409(D)(5).

SERVICE LINE AND METER INSTALLATION CHARGES

(Refundable Pursuant to AAC R14-2-405)

Meter Size	Service Line*	Meter	Total
5/8 x 3/4 Inch Meter	445.00	155.00	600.00
3/4 Inch Meter	445.00	255.00	700.00
1 Inch Meter	495.00	315.00	810.00
1-1/2 Inch Meter	550.00	525.00	1,075.00
2 Inch Turbine Meter	830.00	1,045.00	1,875.00
2 Inch Compound Meter	830.00	1,890.00	2,720.00
3 Inch Turbine Meter	1,045.00	1,670.00	2,715.00
3 Inch Compound Meter	1,165.00	2,545.00	3,710.00
4 Inch Turbine Meter	1,490.00	2,670.00	4,160.00
4 Inch Compound Meter	1,670.00	3,645.00	5,315.00
6 Inch Turbine Meter	2,210.00	5,025.00	7,235.00
6 Inch Compound Meter	2,330.00	6,920.00	9,250.00
8 Inch and Larger Meters**	Actual Cost	Actual Cost	Actual Cost

*Amount adjusted to include the actual cost incurred when boring under or cutting a road, highway, or sidewalk is required.

**Actual cost includes all costs to provide the customer service under this tariff including labor, materials, overhead and related charges. Actual Cost will also be adjusted to include cost incurred when boring under or cutting a road, highway, or sidewalk is required.