

**PUBLIC NOTICE OF HEARING ON THE RATE APPLICATIONS OF**  
**GLOBAL WATER – SANTA CRUZ WATER COMPANY, INC. AND GLOBAL WATER –**  
**PALO VERDE UTILITIES COMPANY, INC.**  
**(DOCKET NOS. W-20446A-25-0022 AND SW-20445A-25-0023)**

**Summary**

On March 5, 2025, Global Water - Santa Cruz Water Company, Inc. and Global Water - Palo Verde Utilities Company, Inc. (collectively, “Companies”) filed Rate Applications with the Arizona Corporation Commission (“Commission”) requesting increases in their respective rates.

***Global Water – Santa Cruz***

Global Water – Santa Cruz Water Company, Inc. (“GW-Santa Cruz”) asserts that for the test year ending December 31, 2024, it had adjusted operating income of \$2.3 million and a fair value rate base (“FVRB”) of \$69.0 million, resulting in a rate of return of 3.29 percent on its FVRB. GW-Santa Cruz proposes rates and charges that would produce a revenue increase of approximately \$4.2 million, or 19.12 percent, compared to current base rates. GW-Santa Cruz’s proposed revenue increase would produce a 7.82 percent rate of return on its proposed FVRB.

In addition, GW-Santa Cruz requests Commission approval of the following:

- Adoption of a two-step phase-in of the rate increase to customers;
- Continuation of its Customer Assistance Program; and
- Adoption of a Cost of Service Adjustment designed to update rates annually.

GW-Santa Cruz’s proposed rates and charges would result in the following revenue increase levels for each customer class:

<b>Customer Class</b>	<b>Proposed Increase</b>
Residential	19.8%
Commercial	17.3%
Irrigation	20.9%
Raw Water	8.6%
Construction Hydrant	20.8%

GW-Santa Cruz’s proposed rates and charges, not including any approved surcharge or adjustor, would result in the following monthly bill increase for a typical residential water customer served by a 3/4-inch meter and with an average monthly usage of 5,500 gallons:

<b>Current Bill</b>	<b>Proposed Bill</b>	<b>Bill Increase (\$)</b>	<b>Bill Increase (%)</b>
\$35.73	\$40.76	\$5.03	14.1%

### ***Global Water – Palo Verde***

Global Water – Palo Verde Utilities Company, Inc. (“GW-Palo Verde”) asserts that for the test year ending December 31, 2024, it had adjusted operating income of \$5.0 million and a FVRB of \$95.6 million, resulting in a rate of return of 5.28 percent on its FVRB. GW-Palo Verde proposes rates and charges that would produce a revenue increase of approximately \$3.3 million, or 12.11 percent, compared to current base rates. GW-Palo Verde’s proposed revenue increase would produce a 7.82 percent rate of return on its proposed FVRB.

In addition, GW-Palo Verde requests Commission approval of the following:

- Adoption of a two-step phase-in of the rate increase to customers;
- Replacement of the current Southwest Bill Credit with a new Southwest Bill Credit, resulting in a monthly bill credit of \$2.78 for five years;
- Continuation of its Customer Assistance Program; and
- Adoption of a Cost of Service Adjustment designed to update rates annually.

GW-Palo Verde’s proposed rates and charges would result in the following revenue increase levels for each customer class:

<b>Customer Class</b>	<b>Proposed Increase</b>
Residential	13.1%
Commercial	13.1%
Effluent Charge	8.6%

GW-Palo Verde’s proposed rates and charges, not including any approved surcharge or credit, would result in the following monthly bill increase for a typical residential water customer served by a 3/4-inch meter:

<b>Current Bill</b>	<b>Proposed Bill</b>	<b>Bill Increase (\$)</b>	<b>Bill Increase (%)</b>
\$70.07	\$79.26	\$9.19	13.1%

**NEITHER THE COMMISSION'S UTILITIES DIVISION ("STAFF") NOR ANY INTERVENOR HAS YET MADE ANY RECOMMENDATION REGARDING THE COMPANIES' RATE APPLICATIONS. THE COMMISSION IS NOT BOUND BY THE PROPOSALS OF THE COMPANIES, STAFF, OR ANY INTERVENORS. THE COMMISSION WILL DETERMINE THE APPROPRIATE RELIEF TO BE GRANTED IN RESPONSE TO THE COMPANIES' RATE APPLICATIONS BASED ON THE EVIDENCE PRESENTED IN THIS MATTER. THE FINAL RATES APPROVED BY THE COMMISSION MAY BE HIGHER, LOWER, OR DIFFERENT THAN THE RATES PROPOSED BY THE COMPANIES OR BY OTHER PARTIES.**

If you have any questions concerning how the Applications may affect your bill or other substantive questions about the Applications, you may contact the Companies at Global Water

Resources, Inc. at: **21410 N. 19<sup>th</sup> AVENUE, SUITE 220, PHOENIX, ARIZONA 85027, PHONE NUMBER 866-940-1102, AND E-MAIL ADDRESS [ratecase@gwresources.com](mailto:ratecase@gwresources.com).**

### **How You Can View or Obtain a Copy of the Application**

Copies of the Application are available from the Companies at Global Water Resources, Inc. 21410 N. 19th Avenue, Suite 220, Phoenix, Arizona 85027, Phone Number 866-940-1102; by emailing a request to [ratecase@gwresources.com](mailto:ratecase@gwresources.com); at the Commission's Docket Control Center at 1200 West Washington Street, Phoenix, Arizona, and the Commission's office at 400 West Congress Street, Suite 218, Tucson, Arizona, during regular business hours, and on the Commission website ([www.azcc.gov](http://www.azcc.gov)) using the e-Docket function.

### **Public Comment Meetings at Commission Offices**

The Commission will hold the following public comment meetings in this matter **at the Commission's offices at 1200 West Washington Street, Phoenix, Arizona 85007:**

**October 8, 2025 – 5:00 p.m.**

**December 15, 2025 – 10:00 a.m.**

During public comment meetings at the Commission's offices, **both telephonic and in-person** public comment may be provided.

To provide **telephonic** public comments, call **1-877-309-3457** and enter passcode **801972877##**.

**Written public comments** may be submitted by mailing a letter referencing **Docket No. W-20446A-25-0022 et al.** to Arizona Corporation Commission, Consumer Services Section, 1200 West Washington, Phoenix, AZ 85007, or by submitting comments on the Commission's website ([www.azcc.gov](http://www.azcc.gov)) by clicking on "Divisions" then "Hearing" and "eFiling Services" and clicking on "Making a Public comment in a docket". If you require assistance, you may contact the Consumer Services Section at 602-542-4251 or 1-800-222-7000.

The Commission will impose a **3-minute time limit per speaker** to ensure that everyone who desires to speak has an opportunity to do so.

### **Commission Public Hearing Information**

The Commission will hold a hearing on this matter beginning **December 15, 2025, at 10:00 a.m.**, at the Commission's offices at 1200 West Washington Street, Phoenix, Arizona 85007.

A public comment meeting will be held at the beginning of the first day of hearing, and comment may be provided in person or telephonically. To provide telephonic public comments, call **1-877-309-3457** and enter passcode **801972877##**.

**If you do not intervene in this proceeding, you will receive no further notice of the proceedings in this docket unless you sign up to Follow the Docket. However, all documents filed in this docket are available online** (usually within 24 hours after docketing) at the Commission's website ([www.azcc.gov](http://www.azcc.gov)) using the e-Docket function.

**Information on how to Follow a Docket is available on the Commission's website by clicking on "Cases and Open Meetings" and "Follow a Docket or Document Type."**

### **About Intervention**

The law provides for an open public hearing at which, under appropriate circumstances, interested persons may intervene. An interested person may be granted intervention if the outcome of the case will directly and substantially impact the person, and the person's intervention will not unduly broaden the issues in the case. Intervention, among other things, entitles a party to present sworn evidence at the hearing and to cross-examine other parties' witnesses. **Intervention is not required for you to appear at the hearing and provide public comment, to file written comments in the record of the case, or to receive emailed notice of each filing made in the case by following the docket.**

**Information about what intervention means, including an explanation of the rights and responsibilities of an intervenor, is available on the Commission's website ([www.azcc.gov](http://www.azcc.gov)) by clicking on "Cases and Open Meetings" and then clicking on "Intervene in a Case."** The information includes a Sample Intervention Request and a Fillable Intervention Request Form.

To request intervention, you must file a written request to intervene, either (a) by filing a hard copy request (meeting filing requirements) with Docket Control (Docket Control, 1200 West Washington, Phoenix, AZ 85007), or (b) by **eFiling** the request. Your request **must be filed or eFiled no later than August 7, 2025**. Instructions and restrictions for eFiling are available on the Commission's website at <http://azcc.gov/hearing/efile-for-utilities-instruction>. You also **must** serve a copy of the request to intervene on each party of record, on the same day that you file the request to intervene with the Commission.

Your request to intervene **must** contain the information below:

1. Your name, address, and telephone number;
2. The docket number for the case in which you are requesting to intervene;
3. A short statement explaining:
  - a. Your interest in the proceeding (e.g., a customer of the regulated company involved, a property owner in an area to be affected by the case, etc.),
  - b. How you will be directly and substantially affected by the outcome of the case, and
  - c. Why your intervention will not unduly broaden the issues in the case;
4. A statement certifying that you have sent a copy of your request to intervene to the regulated company or its attorney and to all other parties of record in the case; and
5. If you are not represented by an attorney who is an active member of the Arizona State Bar, and you are not representing yourself as an individual, sufficient information and any appropriate documentation to demonstrate compliance with Arizona Supreme Court Rules 31.1, 31.2, 31.3, 38, 39, and 42, as applicable. This only applies if you are NOT representing yourself and you are not a licensed attorney.

The granting of motions to intervene shall be governed by A.A.C. R14-3-105, except that all motions to intervene must be filed on or before **August 7, 2025**.

**ADA/Equal Access Information**

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting the ADA Coordinator, Carolyn Buck, E-mail [ADACoordinator@azcc.gov](mailto:ADACoordinator@azcc.gov), voice phone number 602-542-4250. Requests should be made as early as possible and no later than 48 hours in advance of the event to allow time to arrange the accommodation.